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## \*BIBDATASHEET\*

CONFIRMATION NO. 3293

Bib Data Sheet

<b>SERIAL NUMBER</b> 09/885,717	<b>FILING OR 371(c) DATE</b> 06/20/2001 <b>RULE</b>	<b>CLASS</b> 715	<b>GROUP ART UNIT</b> 2173	<b>ATTORNEY DOCKET NO.</b> INVE16US	
<b>APPLICANTS</b> Aleksander Szlam, Alpharetta, GA; Thomas R. Buiel, Atlanta, GA; Kirk L. Somers, Alpharetta, GA; Charles L. Warner II, Decatur, GA;					
<b>** CONTINUING DATA *****</b> This appln claims benefit of 60/213,378 06/23/2000					
<b>** FOREIGN APPLICATIONS *****</b>					
<b>IF REQUIRED, FOREIGN FILING LICENSE GRANTED</b> <b>** 08/17/2001</b>					
Foreign Priority claimed <input type="checkbox"/> yes <input type="checkbox"/> no 35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after met Allowance Verified and Acknowledged <u>Examiner's Signature</u> <u>Initials</u>		<b>STATE OR COUNTRY</b> GA	<b>SHEETS DRAWING</b> 8	<b>TOTAL CLAIMS</b> 39	<b>INDEPENDENT CLAIMS</b> 3
<b>ADDRESS</b> 28452					
<b>TITLE</b> DYNAMIC HELP OPTION FOR INTERNET CUSTOMERS					
<b>FILING FEE RECEIVED</b> 1512	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees ( Filing ) <input type="checkbox"/> 1.17 Fees ( Processing Ext. of time ) <input type="checkbox"/> 1.18 Fees ( Issue ) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		